



## **Front of Member Team Member Job Description**

### **Bakery Mission**

Each day, our lifework is to make the highest quality product, to maintain excellence, to serve our community with our hands and our hearts and to work as a team with love and empathy. Together we will create, learn, and travel through life. We were made for greatness.

### **About the Bakery**

Founded in 2015, Born and Bread Bakehouse is a growing establishment specializing in fresh baked goods with a twist - Cruffin, Cragel and Twice Baked Croissants, to name a few. Serving customers from far and wide out of our Lakeland, Florida location and delivering fresh pastries and bread to select surrounding locations, we are a focused, fast-paced working environment committed to maintaining a high level of excellence which starts with our team. As we grow, we are looking for energetic, passionate, committed individuals who are willing to work hard, learn and grow with us.

### **Position Summary**

This role is responsible for contributing to a positive guest experience at the bakery. They may be assigned to various guest-facing and order-fulfillment roles. They will help maintain a clean and welcoming retail environment.

### **Compensation**

Based on relevant experience

### **Key Roles & Responsibilities:**

- Assist in delivering finalized orders to customers
- Responsible for overall FOH bakery cleanliness
- Support of BOH with various administrative duties as assigned

### **Requirements**

- Passionate about our brand and our commitment to excellence in quality and service
- The desire to learn new skills and grow in a collaborative, team-oriented environment
- Solutions-driven mindset on a hardworking, fast-paced team committed to professionalism in their craft
- Excellent time management skills with the ability to consistently arrive on time for scheduled shifts

- Organized and detail oriented with the ability to multi-task and communicate effectively with team members
- The ability to independently perform a set of tasks, accurately and precisely, within a given time frame

**Physical Requirements**

- Standing and moving for entire shift
- Occasionally lifting up to 40 lbs